GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:3303
ANSWERED ON:13.08.2001
MAHANAGAR TELEPHONE NIGAM LIMITED
RAVINDRA KUMAR PANDEY

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Mahanagar Telephone Nigam Limited (MTNL) has been proved to be failure in removing the technical problems as reported in the `Dainik Jagran` dated June 1, 2001;

(b) if so, the facts thereof; and

(c) the reaction of the MTNL thereto?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) No, Sir.

(b) The announcements such as `Number has changed` `Dialed number does not exists` etc. are fed to the called party to apprise him about the correct status of desired telephone numbers.

(c) The factual status in regard to reported telephone numbers in the news item of Dainik Jagran of June 1, 2001 is as under:

i) Telephone No. 7535147: Level 753 was changed to level 363 on 09.05.2001 and as such computerised announcement `Number has changed` was provided on this level to avoid inconvenience to Telephone Customers. However, the changed telephone number i.e. 3635147 was lying disconnected due to non-payment of telephone bills at that time and, therefore the announcement `This number does not exist` was being received on the line.
ii) Telephone NO. 6993594 and 6990404: The level 699 was changed to 609 in March, 2000. Accordingly, the computerised announcement `This number has changed` was correctly provided for this level of telephone number.